

CAMBODIA
KINGDOM OF WONDER



Travelling period from March 1, 2020 to March 3, 2020

Application: Please email your full name and interested tour(s) to event.hk@travelctm.com

Price: Valid until 12:00hrs Hong Kong time, December 20, 2019

Individual Package

Cambodia, The Kingdom of Wonder

- March 1, Siem Reap
- March 2, Siem Reap
- March 3, Siem Reap



“ ยินดีต้อนรับสู่เอเชีย
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 အထူးသတိပြုရန်အတွက်
 selamat datang di asia
 សូមស្វាគមន៍មកកាន់អាស៊ី
 Chào Mừng Bạn đến Châu Á
WELCOME TO ASIA”

March 1, 2020 • Siem Reap

Arrival in Siem Reap

Upon clearing Customs and Immigration, your guide will present you with a welcome packet including all necessary documentation and vouchers and all contact information of your guide and local offices.

Transfer by air conditioned vehicle (6 kms)

Afternoon's Highlights: Bayon Temple, Terrace of the Elephants, Terrace of the Leper Kings, Baphuon, Royal Enclosure, Phimeanakas, sunset view from an ancient temple (4 hours)

Imagine walking through a mysterious temple containing over 200 enormous smiling stone faces. Facing every angle, the eerie eyes follow you everywhere you go. Welcome to Bayon, located right in the heart of the ancient walled city of Angkor Thom. This incredible city is accessed by causeways leading to 23-metre-high entry gates crowned with faces. Today we will discover Bayon along with all the incredible sights within Angkor Thom.

To end a perfect day, we'll climb to the upper terraces of one of the ancient temples to view the sun setting over the temples.

Transfer to/from restaurant for dinner

Spend the night in Siem Reap

Meals included: Lunch at Mahob Khmer Cuisine, Dinner at Malis Restaurant

March 2, 2020 • Siem Reap

Today's Highlights: Angkor Wat, Ta Phrom, Banteay Srei (6 hours)

Be prepared to be overwhelmed as today is all about Angkor. No doubt you've seen photos of the epic Angkor Wat, the largest and most important of the Angkor Temples, full of courtyards and carvings. Then there's the ethereal Ta Phrom - left to the clutches of the jungle, bound by the roots of massive trees. And let's not forget the haunting beauty of Banteay Srei, built from pink sandstone

and covered in exquisitely preserved carvings of beautiful women. But nothing can prepare you for the sheer scale and the spiritual atmosphere that you will experience when seeing these ancient monuments in real life. We will of course, visit all the above.

Transfer to/from restaurant

Spend the night in Siem Reap

Meals included: Breakfast, Lunch at SALA RUSSEY RESTAURANT, Dinner at Sokkhak River

March 3, 2020 • Siem Reap

Kampong Kleang Walking Tour in the Dry Season (5.5 hours)

"Today, we'll take a walking tour of a floating village usually submerged in the water. During the dry season Kampong Kleang transforms itself. Houses on long rickety poles soar up to three metres above the ground. It's incredible to see how high they have to be built to survive the Tonle Sap flooding. During the dry season a road appears between the houses allowing us to explore this unique community on foot. We'll walk through the village to see the variety of houses-some built from wood, others from brush and bamboo. One of the locals will even welcome us into their home to revive ourselves with a fresh coconut juice and local snacks. We can chat and learn about life on the Tonle Sap while enjoying views of the village.

We'll also get to see how the delicious Cambodian sticky rice is made and have a tasting!"

Visit Psah Chah (old market)

Psah Chah is an old market in the middle of the town, destroyed by the Khmer Rouge in 1975 and reopened in 1996. It has many food stalls and souvenir shops.

Transfer by air conditioned vehicle (6 kms)

Meals included: Breakfast, Lunch at Chanrey Tree



Where would you like to stay?

	Option A	Option B
Siem Reap	Lotus Blanc Hotel & Resort 4☆ <i>Deluxe</i>	Sokha Angkor Resort 5☆ <i>Deluxe City View</i>

On the ground	Option A	Option B
2 people	3,809 \$487	4,309 \$551
4 people	3,309 \$423	3,809 \$487
6 people	3,189 \$408	3,619 \$463
Single Supplement	940 \$120	1,500 \$192

 Above prices for ground services are **nett per person** and in **Hong Kong Dollars** (with approx **US\$** rates listed in blue)

Things we include...

- Accommodation as mentioned
- **English speaking guide.**
- Meals as mentioned
- Ground transportation in private, air-conditioned vehicle.
- Drinking water and cold towels during sightseeing.
- Multi-lingual 24-hour customer support hotline in all destinations.
- Welcome pack on arrival.
- Fully licensed and insured to international standard.
- All applicable local taxes.

Things we don't include...

- Visa fees
- Personal expenses
- Tips and gratuities

Things you need to know...

- Additional airfare, airport taxes and fuel surcharges may apply.
- Any included flight(s) will be clearly mentioned in the itinerary and based on economy class unless otherwise stated.
- Current fuel surcharges are included, however, these are subject to change prior to tour start date.
- Additional charges may apply if changes or cancellations are made to flight tickets. We will notify you if ticket issuance deadlines are outside our standard terms and conditions.
- Breakfast box in case of very early morning departures.
- For solo traveller the single supplement is already included in the tour price.
- Where an extra bed is not available, a single supplement charge will be added for additional room.
- Where an extra bed is available, an 'Extra Bed' charge will be added.
- If you have decided to travel on a local holiday or festival, certain rates may be higher. We will let you know right away if this condition applies to you.
- Accommodation is subject to availability until you have confirmed your booking and paid in full amount.
- In the event your chosen hotel is not available alternatives will be offered.
- Terms & Conditions (Attachment)



Terms & Conditions

"Client" refers to any participant or guest of "IAFL Asia Pacific Chapter Meeting, Bangkok, 2020".

"CTM" refers to Corporate Travel Management.

1. PAYMENT

All product pricing is quoted and shall be payable to the account specified in the invoices in Hong Kong Dollars. Payment is non-refundable and follows Cancellation Policy below.

50% deposit is required upon any tour application to secure Client's reservation.

Balance payment of tours shall be settled by **3 Feb 2020** (Hong Kong time).

Non-payment in advance will result in cancellation of tours without notice. Any cancellation charges levied by suppliers due to Client's late payment will be charged to Client.

2. ACCURACY

The data and products provided are maintained and updated by our suppliers, local partners and other service providers. All tours, prices and other services displayed are subject to availability and third parties' terms and conditions. CTM cannot be held responsible for any incorrect information featured. However, CTM would take every reasonable measure to ensure that all details are correct at the time of entry. Information and prices provided at time of reservation and confirmation shall be considered as the most current and accurate. CTM will update Client whenever there are further changes after Client's reservation is confirmed.

Transport Timings: All transport (flight, boat, train, bus, car, etc.) timings are provisional and could be subject to change. Client will be informed of any major change as soon as CTM is notified.

3. SERVICES AND MODIFICATION OF SERVICES

The scope of contractual services rendered by CTM is set out in this current confidential tariff and the specifications in the relevant tour confirmation documents received by Client. Any amendments to and modifications of contractual services only apply when confirmed in writing by CTM, who reserves the right to charge additional fees and/or surcharges for such approved change in services rendered.



After commencement of journey:

Any request for changes in services rendered once Client's journey has commenced, including changes in itinerary items, will only be permissible subject to a receipt of written authorization for such changes and/or additional fees for said services from Client or written authorization and payment direct by Client to CTM.

Forced modifications:

Should it become necessary for CTM to modify or amend the scope of contractual services rendered through the result of changes in third party or supplier services (including but not limited to changes or cancellation of flight, train, bus, or other transport schedules; hotels overbooked, etc.), CTM will use reasonable endeavors to replace these services, but CTM does not guarantee an alternate service with the same quality can be provided. CTM shall not be liable for any losses (real or otherwise) as a result of such third party actions.

4. SURCHARGES

The price of tours can be varied due to changes in third party service costs, e.g. government imposed fees and taxes. CTM will endeavor to notify Client of such increases as early in advance as possible, however Client acknowledges that such surcharges are beyond the control of CTM and therefore CTM must pass on such surcharges to Client.

5. CHILD POLICY

The following reductions and offers apply for infants below the age of 2 years - at the time of travel.

Hotel bookings

Infants: Free of charge including ABF when sharing bed with parents

First child: Free of charge when sharing bed with parents, ABF will be charged at the special child rate. If a bed is required the extra bed rate will be charged.

Second child: Charged rate for extra bed, ABF is included unless otherwise stated.

Transfers & excursions

Infants: Free of charge



6. CANCELLATION

6.1 For cancellations of bookings, the following cancellation fees will apply after CTM has received a written notification:

- From application confirmation to 2 Feb 2020: 50% of tour price
- From 3 Feb 2020 to 16 Feb 2020: 80% of tour price
- From 17 Feb 2020 and onwards: 100% of tour price

Special cancellation fees may apply if specified in any written document to Client. In addition, CTM may claim losses exceeding the flat rate cancellation fee, whenever proof of such loss can be provided. In such instances, Client is entitled to furnish proof to CTM that no loss has yet occurred or that it is considerably lower than the excess amount charged. CTM is entitled to refund excess fees to Client if that was not charged by service providers.

7. INSURANCE

It is a condition of all bookings that Client has to prepare own appropriate insurance cover. The insurance cover should provide complete coverage against unexpected journey delays, medical costs that might be incurred while traveling overseas, loss of money, or belongings, or personal liability claims. In the event of a claim for loss or damages, in the first instance, Client should make any claim through the relevant insurance provider. CTM may, at its discretion, also require Client to sign a liability disclaimer form.

8. SERVICE RATINGS

There is no standard method of rating hotels, transport services, guides, etc. across the world. CTM uses its discretion to rate services. Client should check with CTM at the time of reservation if there is any concern. CTM will try its best to clarify and provide information to Client.



9. WARRANTY & LIABILITY

CTM does not give any warranty or representation whatsoever in connection with the accuracy and/or completeness of any information provided pursuant to the service rendered. Where CTM supplies in connection with the provision of the service booked and confirmed any goods or services supplied by a third party, CTM does not give any warranty, guarantee or other undertaking as to their quality, fitness for purpose or otherwise, but shall, where possible, assign to Client the benefit of any warranty, guarantee or indemnity given by the person supplying the goods or services on behalf of CTM.

CTM shall have no liability to Client for any loss, damage, costs, expenses or other claims for compensation arising from any input material or instructions supplied by Client which are incomplete, incorrect, inaccurate, illegible, out of sequence or in the wrong form, or arising from late arrival or non-arrival, or any other fault of Client.

Except as required by law, CTM shall not be liable to Client by reason of any representation (unless fraudulent), or any implied warranty, condition or other term, or any duty at common law, or under any express contractual term, for any loss of profit or any indirect, special or consequential loss, damage, costs, expenses or other claims (whether caused by the negligence of CTM, its servants or agents or otherwise) which arise out of or in connection with the provision of the relevant service or its use by Client, and to the maximum extent permitted, any liability of CTM shall be limited to the amount of the net revenue it received for Client's reservation.

CTM shall not be liable to Client or be deemed to be in breach of contract by reason of any delay in performing, or any failure to perform, any of CTM's obligations in relation to the relevant service, if the delay or failure was due in whole or in part to an event of Force Majeure, including an act of God, fire, flood, drought or other abnormal weather conditions, war, strike, lock-out or other industrial dispute, civil commotion, riot, malicious damage, breakdown of plant or machinery, or default by suppliers (including, without limitation, any act or omission by any supplier and/or airline).

Should Cancellation of the Event be deemed necessary, CTM will be at Client's discretion to:

- (a) Reschedule the tour for another period mutually agreed upon by Client and CTM; or
- (b) Refund all such monies paid to CTM by Client less any expense incurred in preparation for the provision of service under this Agreement.



10. DATA PROTECTION & PRIVACY

CTM will respect the privacy of Client's data in accordance with CTM's Privacy Policy. Client agrees to provide accurate and up to date data, and promptly inform CTM for any new or revised data.

11. FLIGHT RECONFIRMATION POLICY

11.1 If CTM booked any flight on behalf of Client (domestic or international) then if required, CTM has the obligation to reconfirm the flight for Client and/or assist Client in making changes to flights.

11.2 If CTM did NOT book any flight on behalf of Client (domestic or international), then CTM is under no obligation to reconfirm the flight arrangement for Client. If Client wishes to make changes to flights through CTM, CTM may charge a handling fee for such changes and/or reconfirmation. Client should provide relevant flight information to CTM and update CTM in case of any changes.

12. GENERAL

12.1 Prices quoted apply according to the validity specified in the quotation.

12.2 Client is responsible to ensure having valid passport, visa and health documents for the visiting countries. Any delay, change or cancellation of reservation as a result of insufficient passport, visa, health or currency control provisions of any traveling country will be subject to cancellation fee listed above.

12.3 Even if CTM agrees to arrange visa services for Client, CTM does not hold any responsibility for delays or visa refusal by the respective government agencies.

12.4 Should any provision of these Terms & Conditions become void or unenforceable, the validity of the remaining Terms & Conditions shall not be affected or impaired.

12.5 These Terms & Conditions, including additional Terms & Conditions notified to Client at time of reservation, apply in all countries that CTM provides services and any action brought against CTM from Client shall be limited to the responsible CTM operation office where the disputed services were rendered.

12.6 CTM reserves the right to modify or amend these Terms and Conditions at any time. Any material changes to these Terms and Conditions will be notified to Client.



12.7 In the event of any discrepancy between the English version of these Terms and Conditions and a version in any other language, the English version shall prevail.
